

Profile & Services

Digital Solutions

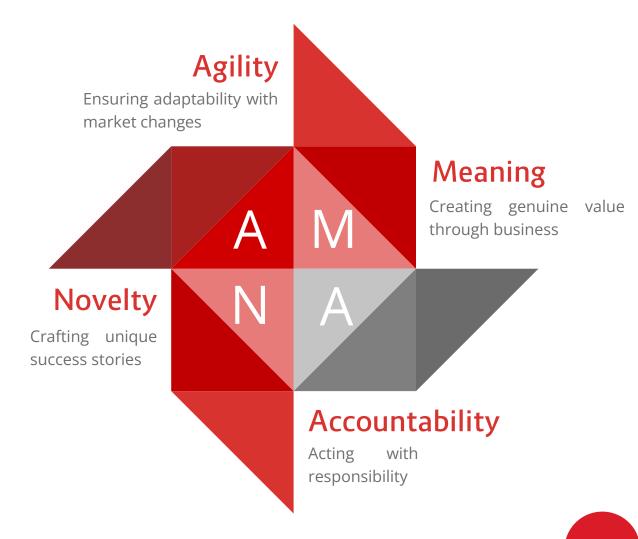
Success Stories



About AMAN

AMAN is a trusted Business & Technology partner for Organizations

AMAN is a specialized firm in Business Consultancy & Digital Transformation. It supports its clients through actionable strategies, efficient governance frameworks, innovative solutions, emerging technologies, expert resources, and a CoE in project & change management.





Our Services

Strategy & Governance:

- Strategy Development & Aliances
- Governance Frameworks & Policies
- System & Complexity Management
- Business Assessments & Forcasting

Market Research:

- Market Research & Analysis
- Business Cases & Feasibility Studies
- Benchmarking & Gap Analysis
- Financial Models & Risk Analysis

Digital Advisory:

- Digital Maturity Assessments
- DT Strategy & Business Effeciency
- System and processes Modelling
- DT Implementation Roadmap

Innovation & Emerging Technologies:

- Data Analysis & Visualization
- Generative AI & ML Solutions
- IoT System Engineering
- VR & AR Development

Software Development:

- Mobile, Web, Enterprise Applications
- UI/UX Design and Ideation
- System Integration
- Software Testing & Commissioning
- System Management & Optimization

Project Management:

- PMO & Center of Excellence
- Vendor & Resource Management
- Change Management
- Project Recovery & Turnaround

Outsourcing & Capacity Building:

- Human Resources Outsourcing
- Business Process Outsourcing
- Training & Specialized Workshops

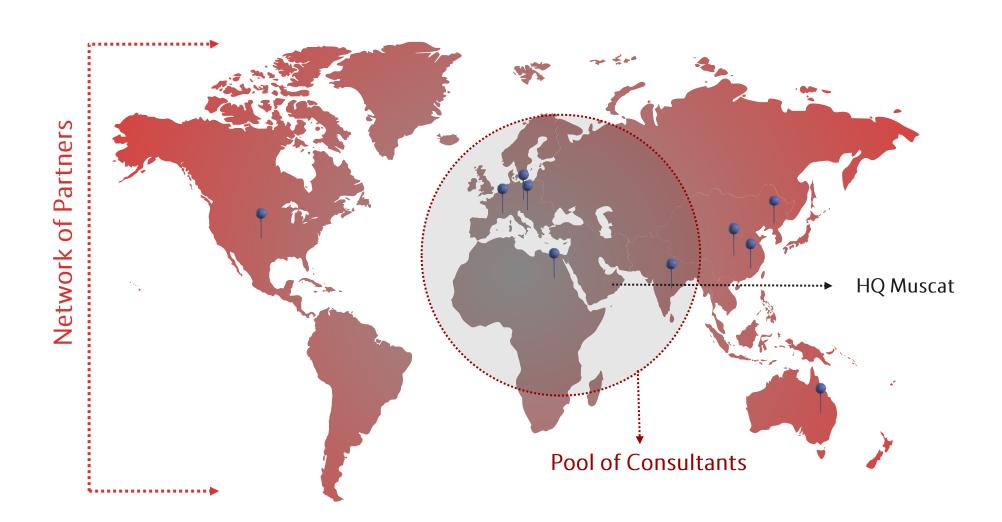


Technology

Support



Our Operating Model







Assistive Technologies



Sign Language Interpreter

A smart sign language translator operated through AI, providing instant translation for all text on websites & applications. The overarching objective is to ensure accessibility for all segments of society, including individuals with special needs.

- Website
- Mobile SDK
- Social Media Application
- Digital Kiosks
- Printed Leaflets





Accessibility Tools

Customized features for enhancing the digital experience for all end users, particularly those with special needs and individuals facing challenges such as visual impairments and other difficulties such as:

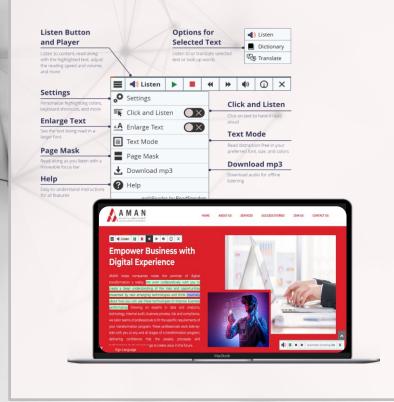
- Visual impairment
- Dyslexia
- Color blind
- Seizures and epilepsy
- Impaired mobility
- Attention deficit hyperactivity disorder





Text to Speech

Access to digital content for individuals facing challenges in reading, writing, learning, and those with visual impairments is facilitated by modern technology. Several features are offered by this solution, allowing institutions to provide digital content with voice capabilities to reach all segments of society, including individuals with special needs.



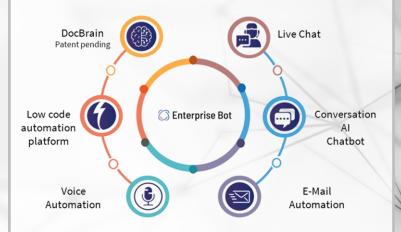
Conversational/Gen Al



CX & Employee Automation Suite

Reinvent your customer and employee support with a Conversational Al Bot powered by LLMs like ChatGPT that works with your company's data.

- 44+ Languages
- Omni-Channel Support
- Deep-Data Integration
- Anonymization of PII
- Secure & encrypted end-to-end communication



Give your customers an amazing user experience with technology that understands their queries, processes the information within context and automatically resolves requests, like returning an article and creating a new order



Finance Al

Transform Wealth Management & Banking with GenAl for Finance

Talk to your customers 24/7 in their preferred language with Intelligent **Chat** + **Voice** + **Email** Assistants

- Manage Payments
- Check Their Balance
- Apply For Loans
- Block Their Card
- And More With Enterprise Bot's Omnichannel Solutions

coupled with personalized conversational capabilities and smart recommendation flows.





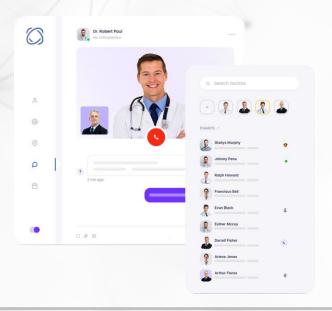
Health Al

Transform Patient Experience with GenAl for Healthcare

with Enterprise Bot's omni-channel solutions coupled with personalized conversational capabilities and smart recommendation flows. And give your organization valuable insights into patient interests.

Allow your patients to:

- check their symptoms
- get a personalized virtual consultation
- book an appointment
- find the nearest medical facility and more

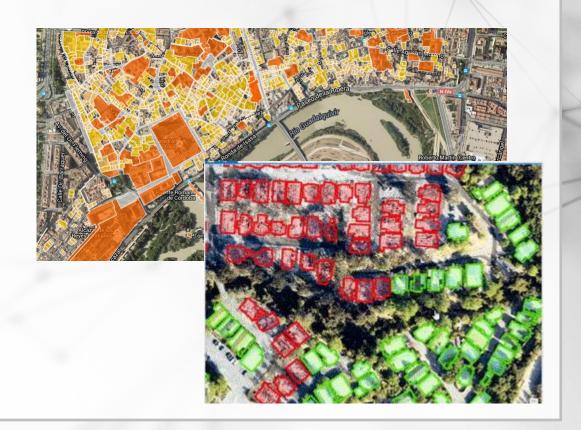


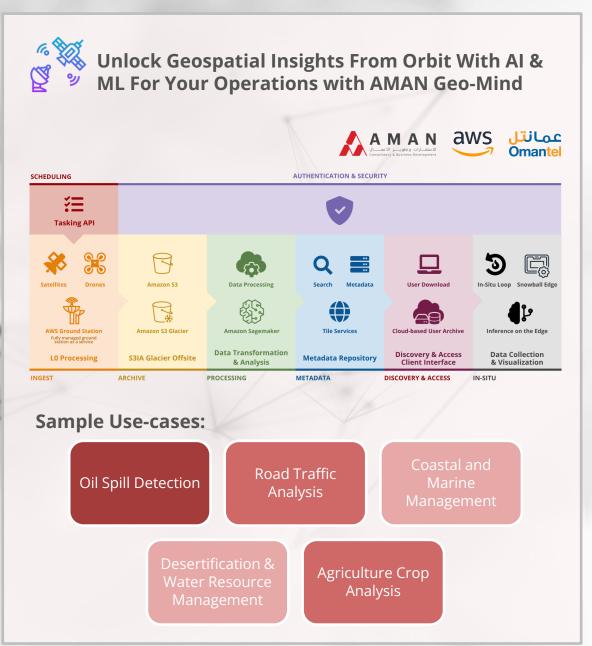
Geo-Mind (Earth Observation)



AMAN Geo-Mind Land Change Detection

Harness the power of cutting-edge **satellite imagery** and **artificial intelligence** to provide a comprehensive overview of urban development dynamics and post-disaster assessments. By leveraging high-resolution satellite images, we offer a detailed analysis of structural changes within urban areas.





Enterprise Applications



Berry - Workplace Transformation Platform

Digital platform that transforms the workplace into an integrated technological system using the latest technologies. It consists of 11 modules:

Berry Executives Communicator Meetings & Voting Management

Committees Management Announcement Management

Contacts Management

Reporting

Correspondence & Workflow

Initiative Management

Task Management

Document Editing & Signing

Roles & Ownership





P2C - Strategy Executions & Project Management

cloud-based integrated business management modules that enables and empowers project teams to collaborate efficiently to achieve business strategic goals and monitoring KPIs. P2C Modules:

- Strategic and Operation Management
- Organizational Project Management
- Tasks Management
- Documents and Knowledge Management

Cloud-Based System Multi-language support

Easy user experience

Integration

Customizable Workflows

Kanban Boards & Multi-view Options

Organizational Chart





We become a trusted Business & Technology Partner for our Clients











































We align Strategies

Alignment of SQU's Strategy to Oman 2040 Vision













The project aims to create new business activities for SANAD Service Centres by looking at all potential opportunities from Government and Private sector.

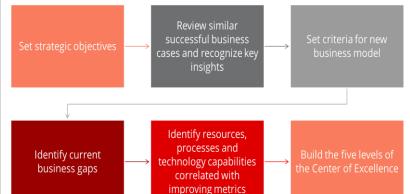
The project looked at the As-Is business and operating processes, set benchmarks, analysed business gaps, and proposed new strategic directions in 5 domains.













نماء للخدمــات المشـــتركة **Nama Shared Services**

Enhance 2020

Prepare 2019

> Implement 2019

Capitalize 2021

Organize 2019



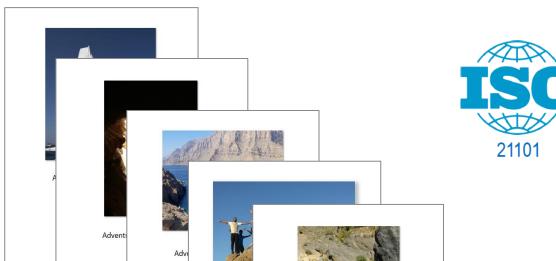




The project aims to enhance Oman's reputation as a world's best practice provider of adventure tourism activities, and to protect the health and safety of staff and participants engaged in those adventure activities.



Ministry of Tourism



Adventure Awareness Content

Mountain Biking





































Case Study & Workshop Facilitation Management For Well-Performing Companies' Initiative

The Project's objective is to develop an initiative that aims to identify & support well performing companies by understanding the As-Is situation, identifying international best practices and success stories. We Developed a new comprehensive evaluation model and set specific criteria to measure the companies' performance & eligibility to receive unique incentives that will encourage sustainable growth locally and internationally as well as helping achieve national objectives.

"Growth, Diversification, Employment"



We Assist in Core Business Identification Strategic Direction, & Performance Assurance

Strategic Planning To Ensure High-Quality Performance of Oman Electricity Transmission Company (The way Forward)



إحدى شركات مجموعة نماء Member of Nama Group

AMAN was assigned the task to conduct an interactive strategic planning workshop for OETC's mid-management & executives. The workshop aims to collaboratively achieve OETC's objectives:

- Revisit OETC's Organizational Identity & Purpose
- Rethink Resource Allocation & Configuration
- Propose Decision Making Mechanisms
- Advise on Performance & Sustainability





We develop Turnaround Roadmaps for Business Sustainability

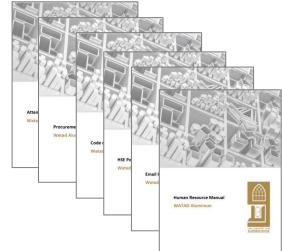
The project focused on redefining WATAD's structure to fit its needs and efficiently organize all its assets and resources so it can achieve optimum outputs and service delivery.



Project Objectives:

- > Setting clear structure & hierarchy
- Creating the most efficient workflows
- ➤ Governance; to guide employees through the work
- > Establish solid infrastructure for growth
- > Filling gaps (HR; Technology; Operations...etc.)









هيئــة تنميـــة المؤسســات الصغيــــرة والمتوسطــــة SMEs Development Authority

The project aims to link Omani entrepreneurs and existing SMEs with the production lines of MAZOON Dairy Company, and secure long term contracts for them.





LMC in cooperation with TRA.

Enable SMEs to work in last mile connectivity.











ICT Workshop in cooperation with MTCIT & ADL

Development of the National ICT Strategy to support the Omani SMEs





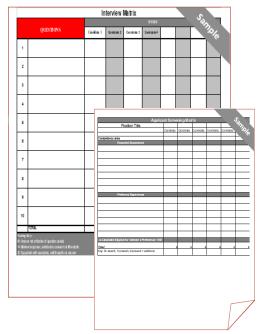


We offer Experts to fit Business Needs

نماء للخدمات المشــتركة Nama Shared Services



Outsourcing experts and specialized talents for complex and mega projects by using our own Recruitment methodology and Performance monitoring system.

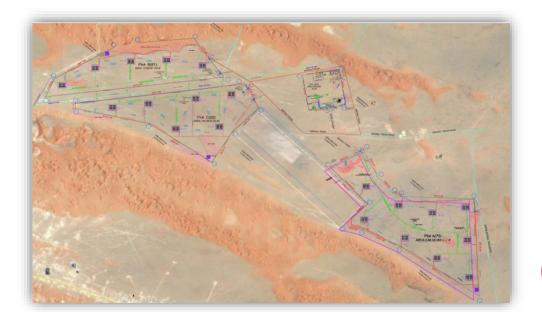




The project aims to develop an ICT strategy for a mega project in Food Sector to cover the following aspects:

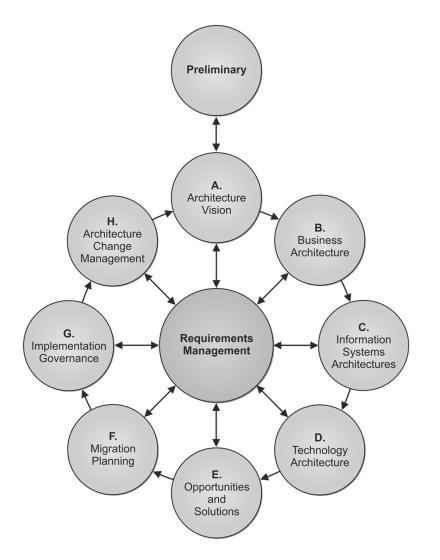
- ICT Strategy
- Service Portfolio
- ICT Connectivity
- Security Systems
- ERP Systems
- Database systems
- Digital Marketing

- Printing Solutions
- UPS systems
- Structured cabling
- Physical Security Systems
- Data centres
- Contracting
- Project Management











Consultancy Service for Studying Unnecessary Aircraft Warning Spheres in OETC OPGW Overhead Lines



إحدى شركات مجموعة نماء Member of Nama Group









1. Data Collection & Analysis

2. Identifying Warning Ball Locations

3. Planning for Removal, Replacement & Repositioning

4. Mechanical & Weather Effects Studies





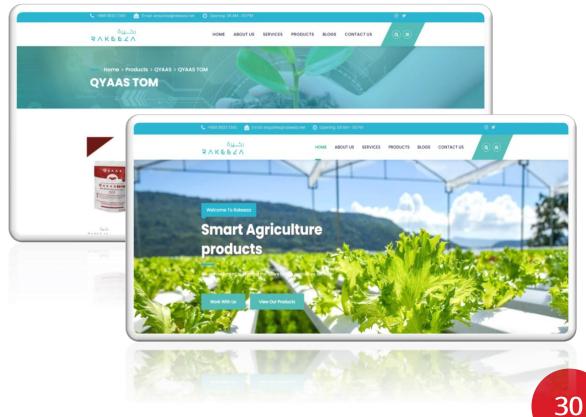
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Website that showcases Rakeeza's solutions and products.

Website: https://rakeeza.net/

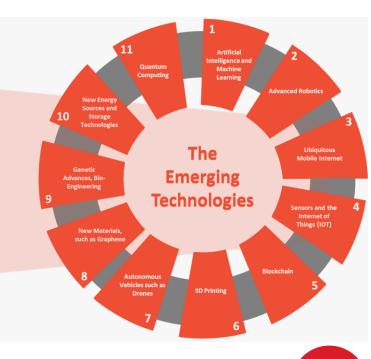


We Explore New Technologies

Building a National Understanding of the 4th Industry Revolution for Supreme Council for Planning.



- 1. Artificial Intelligence
- 2. Advanced Robotics
- 3. The Internet of Things (IoT)
- 4. Blockchain
- 5. 3D Printing
- 6. Autonomous Vehicles



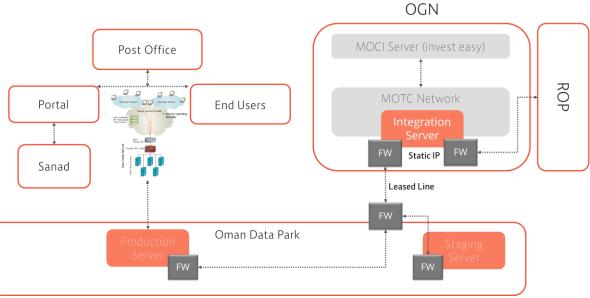






E-Platform for land transportation

In cooperation with ASYAD & Globcom, the platform performs all business and operation for the new land transportation regulation as a part of 2040 Oman vision.









- > Translate the website into several languages.
- Settings and tools available in the service:
 - ✓ Page contrast

✓ larger text

✓ pointer

✓ Highlight links

✓ simple font

- ✓ Stop influencers
- ✓ Saturation control
- ✓ text alignment
- ✓ Character spacing
- ✓ Page map

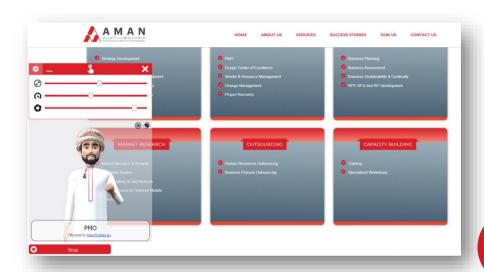
✓ Line spacing







- Unlimited page count, with content limited to the website of a single institution or entity.
- Unlimited word count.
- Customization of the translator's avatar to reflect the institution's identity.
- Manual review of intelligent translations (three times a year) by a specialized team of deaf experts to ensure accuracy in website content translation.
- Preparation of a usage tracking report for the personalized smart translator.



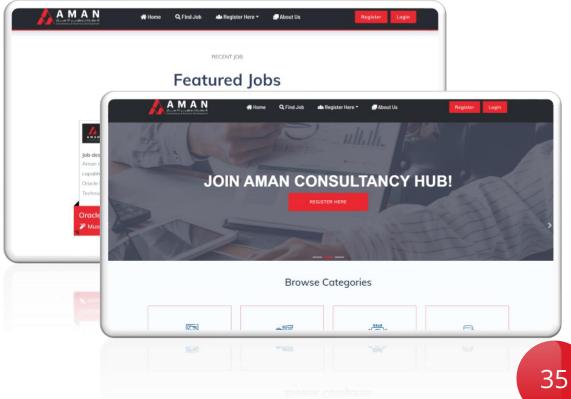




Job Portal & Consultancy Hub

It opens the door for professionals, subject matter experts, consultants and fresh graduates to join AMAN's team of experts who will be an added value and help achieve optimum results.

Portal: https://careers.aman.om



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